

Rear impact, Mon 5 Oct 2026  
Wed 14 October 2026

Dear Maria, your garage found damage behind the bumper that our photo estimate couldn't see. Sam Reyes inspected your car on Tuesday and has made a new decision. Here is what changed, why, and what happens next.

|                                       |        |
|---------------------------------------|--------|
| ■ First estimate, seen in your photos | €1,240 |
| ■ Rear radar, replace                 | +€980  |
| ■ Radar bracket                       | +€150  |
| ■ Radar calibration and scan          | +€480  |
| ■ Extra labour, 4 hours               | +€250  |

Sam made this decision. The automated estimate was one input, not the outcome.

 **Independent ombudsman.** Free for you. We'll send them your case file so you don't have to.

